



NISCOWeb

Our Privacy Policy

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Our Privacy Policy

This privacy policy sets out how NISCO Holdings S.L (NISCO) uses and protects any information that you give us when you use any our websites. By "our" websites we mean any service which is delivered directly by us rather than, for example, a client hosting a website on our network or a service operated by one of strategic partners.

NISCO is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

We may change this policy from time to time by updating this page and sending you an email to let you know that our policy has changed. You may want to download a new copy of this document from time to time to ensure that you are happy with any changes. This version of the policy is effective from the 1st of the month shown on the front cover.

What we collect

We may collect the following information:

- name and job title
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers
- information about your service provider (such as your IP address)
- information about your computer (such as the browser and operating system you use)
- we may also store the results of any searches or forms you complete

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

Internal record keeping.

We may use the information to improve our products and services.

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests or to develop other services which we feel may be beneficial to our clients and visitors to our web sites.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies may allow some web applications to respond to you as an individual; these web applications can then tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use cookies on some of our sites and not on others. We sometimes use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs (for example, to shorten the navigation paths between our most popular pages). We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

If you would like to know whether the site you downloaded this document from uses cookies please send an email to privacy@niscoweb.com with the name of the web site in the subject line and we will let you know exactly how cookies are used.

Links to other websites

Our websites may contain links to other websites of interest or advertising links (for example banners) which advertisers have paid to add to our site(s). However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

1. Whenever you are asked to fill in a form on the website, you may find a box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes – this box is not always available as we may need the information in order to provide the service.
2. If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by emailing us at privacy@niscoweb.com.
3. We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

4. Please note that we trade under a number of different names and brands and that we also act as service delivery partners for several businesses. If you are not sure whether an email has originated from our mail server please email us at privacy@niscoweb.com and we will be happy to advise you.

Since all data is held in secure databases located in the UK, you may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held, please email privacy@niscoweb.com.

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible at privacy@niscoweb.com and we will promptly correct any information found to be incorrect.

If you have any questions and would like to contact us with a more detailed enquiry please use our Contact Us page at www.niscoweb.com/contactus.aspx